



## RECORDING SOLUTIONS

FOR PUBLIC SAFETY, 911 AND EMERGENCY CALL CENTERS

### WinE911 Enterprise Recording Solution

The WinE911 logger, engineered by Digital Speech Systems, is a versatile multi media recording solution designed for the most demanding call centers. WinE911 includes critical features required by emergency responders to ensure immediate access to recorded interactions.

#### TELEPHONE RECORDING

- Voice over IP (VoIP)
- Digital
- Analog
- SIP
- CTI Integrations
- SMDR

#### RADIO RECORDING

- Dispatch Consoles
- Trunked Radio
- IP Radio

#### MULTI MEDIA RECORDING

- Dispatcher Screen Recording
- Standalone or With Recorded Call
- Real Time Monitoring



#### INCIDENT RECONSTRUCTION

The WinE911 logger package for Public Safety includes an Incident Reconstruction application that enables supervisors to select recorded interactions from the same incident and replay them simultaneously in chronological order recreating the actual event. The talking clock indicates start and stop times of each recording. Enhanced playback controls are available to mute and adjust speed and volume of the recordings.

#### INSTANT RECALL

Instant playback of recorded calls enables a dispatcher to immediately listen to the most recent calls with the simple click of a button. WinE911 instant recall is configurable to adjust the age and number of recordings available for immediate review.

#### CASE / INCIDENT TAGGING

Recorded interactions from each incident can be easily searched by critical communication data. Once located, each recorded interaction pertaining to the incident can be tagged and color coded so they can be quickly located for future reference.

#### ANI / ALI COMPLIANT

WinE911 captures ANI / ALI data provided to the PASP communication systems. Recorded interactions are indexed and searchable by the data provided.

#### NG 9-1-1

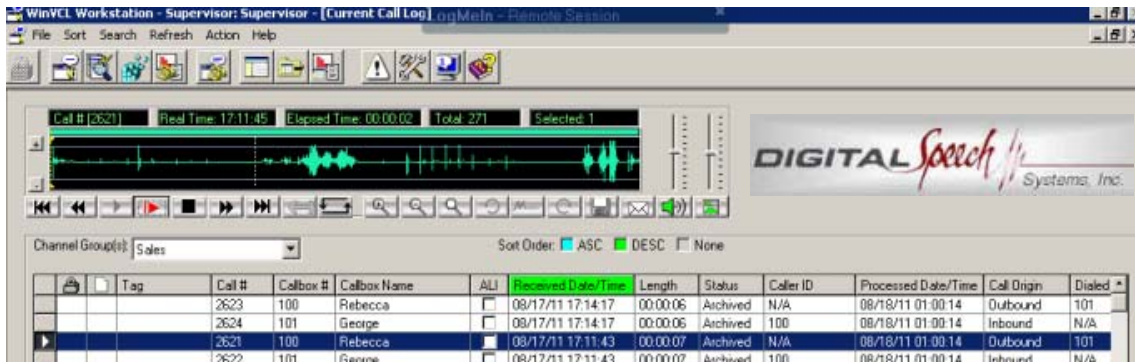
WinE911 is an open architecture platform designed to meet the evolving requirements of Next Generation 911 communications.

**FULL PUBLIC SAFETY FEATURE SET AT A LOW PRICE - *Why Pay More?***

## FEATURES OF THE WinE911 PUBLIC SAFETY RECORDING SYSTEM

- Call Logging and Radio Recording
- Dispatcher / Supervisor Workstation
- Web Based Administration and Playback
- Call Logs and Reports
- Incident Reconstruction
- Talking Clock
- Multi Color Tagging
- Save and Email Recordings
- Masking of Confidential Recorded Data
- Graphical Player with Volume & Speed Controls
- Easy to Use Graphical Interface
- Sort Recordings
- Call Annotation
- Real Time Call and Radio Monitoring
- Administrator Console
- Automatic Archive of Recordings
- Visual Indication of Port Status
- System Self Monitoring with Alarms
- Unique User Defined Permissions
- Secure User Name / Password Protected Access

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## WinE911 SPECIFICATIONS

- 8 to 256 recording channels
- 51,000 hours of call storage
- Redundant mirrored disk drives
- Archive to DVD
- Industrial chassis or Dell server
- Customer or vendor provided servers
- Call recordings searchable by date, time, extension, caller ID, dialed #, direction, etc.
- 6 Supervisor workstation client licenses
- Browser based supervisor interface
- 10 real time monitoring licenses
- Call reports
- SQL Server database
- Windows operating system
- Archive to network location
- Available recording configurations:
  - IP via port spanning
  - Station side
  - Trunk side
  - Service observe
  - Analog noise detection
- Beep tone insertion
- Available Screen Recording and Scoring
- One Year Warranty

## ABOUT DIGITAL SPEECH SYSTEMS

Digital Speech Systems, Inc. (DSSI) has been providing reliable and full featured voice processing solutions to government and public safety institutions since 1983. We have an established reputation for providing quality solutions at affordable prices. Our WinE911 logger is loaded with all the features demanded of the most advanced centers and still maintains the lowest total cost of ownership in the industry. DSSI has an extensive network of partners that provide installation services across the US.

To learn more about our recording solutions or register for a FREE WEB DEMO visit our website at [www.digitalspeech.com](http://www.digitalspeech.com).

# Recording Solutions

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